



Delivering a Large-Scale, Fast, and Successful VMS Implementation for a State Government Organization [Partner Story]

VectorVMS partners with Managed Service Providers (MSPs) to simplify the contingent labor lifecycle for their clients. One such MSP, OST, Inc., provides digital transformation, managed and shared services, Systems Engineering and Technical Advisory (SETA) and technical advisors, innovation and engineering, and health IT to clients in government and the private sector

One of OST's clients, a U.S. state government entity, implemented VectorVMS's platform to further optimize its existing contingent labor program. In this case study, we examine how VectorVMS's streamlined process led to a successful implementation for OST and its client.

THE CHALLENGE

Implementing a new VMS for a large government organization is no small feat. With over 100 vendors and 600 contractors, this state government's decision to select a new MSP and VMS migration partner wasn't taken lightly. The organization was clear in its commitment to the need to change VMSs: access to key historical data was particularly cumbersome, and—as is common in the sector—greater overall efficiency was high on its list of goals.

The scale of the task and the necessity of a mid-week launch presented challenges that would require precise and robust planning to ensure a smooth and seamless transition to the new system for the hundreds of people affected. OST and VectorVMS provided a proper transition plan, team, and ability to implement a modern VMS solution.



THE SOLUTION

To ensure a smooth transition between their incumbent VMS and the new one, VectorVMS' team of experts regularly met with OST and the client's key stakeholders in order to create meticulous project plans.

These plans needed to cover all bases, from data collection and transfer through to onboarding for the new software. VectorVMS achieved this onboarding at scale by including eLearning (with certification upon completion).

Alongside this, VectorVMS created a streamlined approach for OST to prepare and transfer the required data from the current VMS. While organizing and transferring the data, the team and the client also established a need for financial visibility within the system. A process was designed wherein the financial data was sent in batches. During the initial migration, the VectorVMS team loaded this data from OST on-demand, and has since established a clear link to allow for near real-time financial data feeds going forward.

Finally, VectorVMS' solution also dealt with the organization's midweek go-live. In order to ensure proper accounting, timesheets would need to be put in two different systems in the same week: vendors, contractors, and hiring managers would need to navigate two different systems during implementation week. Communication is a vital part of any software implementation, but with the challenges at hand here, a clear plan and transparency within the organization were particularly critical to ensuring success.

THE RESULTS

The move to VectorVMS and OST has offered the client a stronger service model with improved efficiencies throughout. Two of the biggest shifts have been the ease of access to historical data as well as an improved timesheet process that allows the organization to access accurate PO budget reporting and invoicing.

All of this was delivered in a six-week timeframe. The midweek go-live was also a success. All current contractors had access to the VMS for time entries on implementation day ensuring all were paid in a timely manner.

CONTACT US

Find out how OST and VectorVMS solutions can help you control costs, maintain compliance, and drive quality and efficiency throughout your contingent workforce program.

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VectorVMS combines innovative and trusted technology with in-depth industry expertise to create specialized contingent workforce programs. Our configurable platform enables organizations to have full visibility into their contingent labor programs, giving them the confidence to maintain compliance, reduce costs and drive efficiency in their extended workforce.

For more, visit vectorvms.com.